

CAR RENTAL SPECIAL CONDITIONS

ANCILLARIES		
SERVICE	AMOUNT	COUNT
Snow chains	€ 20.00	Per
Additional driver	€ 10.00	Per day
Young driver (20-24 years included)	€ 12	Per day
Baby seat (0-3 years)	€12.00	Per day
Child seat (4-7 years)	€ 12.00	Per day
Child booster (8-12 years)	€ 9.00	Per day
After Hours (up to 2 hours)	€ 50.00	Per rental
Cross border (allowed only for the below countries) Kosovo Montenegro North Macedonia Bosnia and Herzegovina Croatia Greece Serbia	€ 50.00 + full coverage € 30 per day € 50.00 + full coverage € 30 per day € 50.00 + full coverage € 30 per day € 50.00 + full coverage per day € 50.00 + full coverage per day € 50.00 + full coverage per day € 50.00 + full coverage per day	Per day Per day per rental per rental per rental per rental per rental
Refueling service	€ 30.00	Per rental
One way trip from/to foreign countries	Not allowed	
Fines, tolls parking management fee	€ 30.00	Per dossier
Accident management fee	€ 50.00	Per dossier
Inside or Outside Car Cleaning	≥ € 15.00	Per rental
Full Car Cleaning	≥ € 25.00	Per rental
Vehicle Special Cleaning/Hygenisation	≥ € 75.00	Per rental

PENALTIES FOR LOSS OR DAMAGE OF ACCESSORIES	
DESCRIPTION	AMOUNT
Reflecting jacket	€ 30,00
Child seat / Snow chains	€ 150,00
Non-respect of the "non-smoking" car	€ 100,00
Missing checkin with rental location staff	€ 150.00
Car keys	€ 395.00
Vehicle plate	€ 295.00
Vehicle documents	€ 250,00
Border Cross without authorization	€ 500,00
Penalty for off-road driving	€ 500,00
One way trip to not allowed locations	€ 500,00

AGE AND CREDIT CARD REQUIREMENTS

CAR GROUPS	DRIVER MINIMUM/MAXIMUM AGE	NUMBERS OF REQUIRED CREDIT CARDS
ALL GROUPS	20/75	1
• Drivers must have a valid driver's license, issued at least 1 year prior to pickup • Accepted payment methods: Visa/Mastercard credit cards. • Credit cards must have an expiration date no earlier than one months from the date of the vehicle returning. • Credit cards must be in phisical form: no virtual credit cards accepted. • Credit card must be embossed or printed with 16 digit number, expiration date and full first name and last name of the customer. • Visa/Mastercard debit cards can be accepted just if customer buy the liability reduction and/or the no deposit option, purchased locally		